

ASSISTIVE TECHNOLOGY

WILSON WORKFORCE AND REHABILITATION CENTER

UPDATE ON SERVICES

UPDATE ON ASSISTIVE TECHNOLOGY SERVICES

In 2015, Woodrow Wilson Rehabilitation Center was re-named Wilson Workforce and Rehabilitation Center. Although our name has changed, the Assistive Technology Program continues to provide comprehensive assistive technology (AT) services for adolescents and adults.

With ever-changing insurance mandates, our AT team works closely with our Durable Medical Equipment (DME) department to define, understand, and comply with insurance regulations and paperwork requirements necessary to procure and obtain any recommended technologies.

AT Services are provided for persons with insurance coverage. The Department of Aging and Rehabilitation Services (DARS) sponsorship is NOT REQUIRED.

Wheelchair and Seating evaluations, deliveries, and follow-up.

Services are provided for individuals who use wheelchairs or scooters for mobility in their home, job, and/or community. An experienced team comprised of a physical therapist, occupational therapist, and certified assistive technology provider thoroughly evaluates each individual's unique positioning and mobility needs. During the evaluation, each client tries various technologies to determine the best match and solution to meet his/her seating and mobility needs. WWRC maintains a fleet of state-of-the-art wheelchairs and positioning components provided by the manufacturers to ensure prescriptions reflect the most appropriate and current technology available. WWRC's rehabilitation engineering services are consulted, when custom modifications are needed.

The services and technologies provided include the following:

- Pre-admission phone call by WWRC staff to gather information to assist the evaluation process.
- Emphasis on client and caregiver input throughout the evaluation process.
- Wide range of technology available for trial evaluation to determine the best prescription.
 - Manual wheelchairs, power-assist and power wheelchairs, and scooters
 - Seating products (e.g., cushions, back supports, trunk and extremity supports)
 - Alternate ways to drive a power wheelchair (e.g., breath support, head control, specialty switches)
 - When indicated, pressure mapping is used to evaluate the need for specialized skin protection methods or technology
- DME staff explain insurance coverage, payment options, and ordering processes for technology.
- Individualized delivery to ensure satisfaction with fit and function of technology procured (additional visit required for delivery).
- Client and caregiver training and education in technology use, maintenance, and warranty coverage.
- Vendor contact information provided for warranty service and follow-up questions.
- 30-day follow-up to ensure that technology is meeting client's needs and expectations. A return visit is offered to resolve any issues identified.

Additional technology evaluations and deliveries.

Services are provided for individuals requiring complex technology such as power/manual patient lifts, roll-in shower chairs or tub transfer systems that is not readily available in the community. Services can be provided in conjunction with a seating/wheelchair evaluation or as a separate service.



To make a referral, please call
our Admissions Department at
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