



**Woodrow Wilson
Rehabilitation Center**

**Annual Report
2013**



About WWRC and the Cover

When WWRC Director Rick Sizemore approached photographer Norm Shafer about taking an aerial photo of nearly 400 people shaped into the WWRC logo, Norm's initial reaction was, "This is the craziest thing I've ever heard." And even as he proposed the project, Rick had his doubts, thinking, "How in the world are we going to get organized into that little guy?"

On a hot August day, Amy Blalock herded the mass of WWRC students and staff onto the campus green to form this significant piece of human art. Prior to the Aug. 21 shoot, Amy and other WWRC staff dispensed yellow T-shirts emblazoned with the WWRC logo to all participants. Shafer perched himself and his camera equipment 40 feet high above on a crane platform to capture the shot. In about 45 minutes, Amy scrambled, shuffled and shaped the group – shouting directions through a bullhorn and waving a yellow flag – and used Shafer's vantage point to properly align the head, abdomen and limbs of the "person."

After the photo shoot was over and cold drinks were handed out to all, Sizemore said: "It was a strong semblance of how on a daily basis our staff and clients work together to realize our mission of personal independence through employment and successful outcomes for our clients. I am unbelievably pleased with how this turned out."



Photo by Norm Shafer at Norm Shafer Photography (<http://www.normshaferphotography.com>)



WWRC VISION:
TO BE THE
PREFERRED
PROVIDER OF
COMPREHENSIVE
VOCATIONAL
REHABILITATION
FOR VIRGINIANS
WITH DISABILITIES





MESSAGE FROM THE DIRECTOR

Rick Sizemore



"TO HELP
PEOPLE WITH
CHALLENGES
BECOME
CHAMPIONS TAKES
ALL OF US."

It has been an incredibly exciting year at WWRC as we worked alongside the Virginia Department for Aging and Rehabilitation Services and its Division of Rehabilitative Services to reach new levels of service and effectiveness. The Center joined the Agency's efforts to implement Intensive Consumer Engagement ("ICE"), an initiative to focus and actively engage vocational rehabilitation consumers in their own employment activities through customized agency supports. The Center's vision calls for a "workforce driven curriculum" and throughout the year our partnership with DRS enabled WWRC to take major steps in the mutual pursuit of preparing clients for meaningful careers. WWRC and DRS focused on job markets statewide that offered the greatest employment opportunities for agency clients. WWRC's relationship with business and industry flourished through its partners and resulted in the employment of 554 DRS clients. The Center's average daily census was 311 and 2,877 cases were served during the year.

Some noteworthy accomplishments include:

- One of our Health Occupations graduates was named "employee of the year."
- A new program, forklift operator training, showcased student skills in a demonstration of a forklift rodeo in front of statewide industry representatives and area media on a new machine, donated to the WWRC Foundation by Dominion Power. The Secretary of Health and Human Resources, Dr. Bill Hazel, visited the forklift program and offered his personal support to agency clients. View NBC29's story on the forklift rodeo (<http://bit.ly/1e8Eu68>).
- WWRC also developed and implemented specialized vocational and physical capacity assessments for the Hershey Co.'s candy plant in Stuarts Draft, which came on line with a program targeting employment of people with disabilities.
- The ICE initiative also found support in WWRC's classrooms with a weekly focus on "finding your dream job and beginning the search now." Numerous clients found employment prior to graduating from WWRC and



MESSAGE FROM THE DIRECTOR

the process facilitated a new and more effective partnership with DRS business development managers and placement staff.

- The Center's Business and Information Technology students were also heralded by media for their work in retooling surplus government computers so they could be put in service for the state.

Other important accomplishments were the Medical Division's effort to connect with potential clients who have physical disabilities and require rehabilitation to return to work. University professors, lawyers and tradesmen have all been through the program with success and returned to work. The Center's Medical Services supported clients on campus with rehabilitation therapies and specialized driver's training. This year a significant number of clients obtained their driver's license through the partnership with DMV's mobile unit that comes to campus periodically.

More than 1,000 clients completed one of the Center's transition programs, often having that first "away from home" experience and learning life skills that support their future employment goals. One parent offered a testimonial at one of our graduation ceremonies, saying: "Virginia is rich with natural resources, but none more precious than WWRC."

Clients were thrilled to move back into the fully renovated Barnett Hall dormitory in 2013. As a steward of the public trust, it was affirming to put this building back into service. Clients say these accommodations make their experience at WWRC more pleasant. The staff that supports campus



Through a partnership, DMV's mobile unit visits the WWRC campus, giving clients the opportunity to obtain their driver's license.

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Barnett Hall dormitory





...“HATS OFF TO OUR CLIENTS AND THE WWRC COMMUNITY FOR THEIR RESILIENCE IN RECOVERY EFFORTS AND THEIR MUTUAL SUPPORT.”



The Center's visible Police Department helps to provide a safe campus.

life has developed new programs to aid clients in their social and personal independence.

The year started with a storm of activity, as WWRC worked to implement its new vision in the midst of a state of emergency following a major, damaging wind storm called a derecho. The first three of the nine dimensions that form the Center's vision – putting clients first, taking care of customers and working in teams – defined WWRC's response to this serious event. Fortunately, the work performed by WWRC staff to prepare for such emergencies paid off in protecting clients' safety and welfare and providing communication with client parents, despite disruptions to most major power grids and communications systems across the state. Hats off to our clients and the WWRC community for their resilience in recovery efforts and their mutual support.

The Center relocated its Police Department to a more highly visible location, as recommended by Virginia State Police. It has improved emergency communication with a messaging system that notifies clients, families and staff on their cell phones during emergencies, as well as on message boards across campus. The Center has been recognized for its efforts to provide a safe campus where people can flourish during their rehabilitation.

Thank you to every staff member, agency partner, family member and supporter of WWRC as we serve our clients. To help people with challenges become champions takes all of us. I am grateful for the opportunity to be involved in this worthwhile endeavor.

- Rick Sizemore
Director, Woodrow Wilson Rehabilitation Center

MESSAGE FROM THE DIRECTOR



The WWRC staff's high level of preparation for emergencies such as "derecho" wind storms helps the Center's response.



Health Occupations and Communication Services Partner for Success

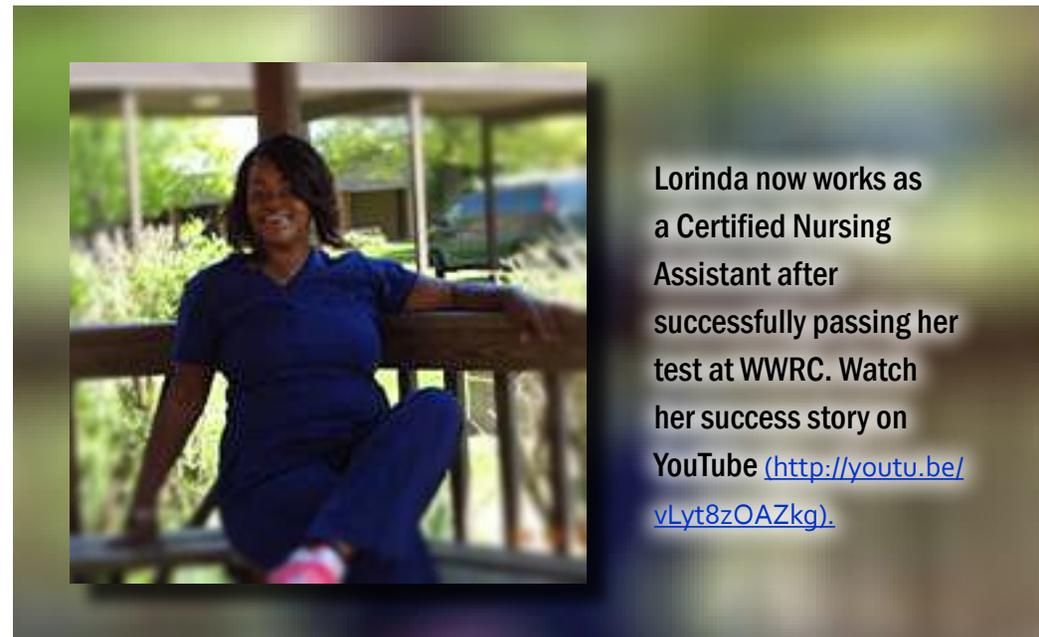
“They made me comfortable and whatever I needed, they had for me ... If I had to, I would go through WWRC again.”

Through the Communication Services Department, Health Occupations had the pleasure to meet and work with Lorinda Coyle. Lorinda had been successfully working in the medical field for many years as a personal care aide after receiving her training from Piedmont Virginia Community College. However, with recent changes in the health care industry, it has become common for employers to require Certified Nursing Assistant licensure for staff, even if previously hired and employed without the requirement.

Lorinda was referred for audiology services because of her profound bilateral sensorineural hearing loss, which requires her to wear bilateral hearing aids. To pass her Virginia Board of Health CNA test and appropriately care for patients, she needed to hear and accurately obtain blood pressures. Lorinda received an evaluation through Communication Services and trained on recommended assistive technology that would enable her to test and perform her daily CNA duties with comfort and accuracy. Lorinda received an amplified stethoscope and a Bluetooth streamer that sent the sounds directly to her hearing aids.

Although Lorinda worked full time and doesn't live near WWRC, her audiology services were coordinated to allow her to visit WWRC a couple times a week over the course of three months to ensure that the equipment was fully functioning, and she was well trained prior to CNA testing. After a couple training sessions with the Health Occupations instructors and students at WWRC, she decided to make her visits more frequent and to test with our students in our “in-facility” test in May 2013.

To alleviate the stress of traveling on the morning of the testing, accommodations were made for Lorinda to spend the night on campus the night before, and she spent the evening with her fellow classmates as they prepared for the intense Board of Health exam.



Lorinda now works as a Certified Nursing Assistant after successfully passing her test at WWRC. Watch her success story on YouTube (<http://youtu.be/vLyt8zOAZkg>).

Lorinda successfully passed the test and left WWRC campus as a Certified Nursing Assistant on the day of testing. She is now pursuing her love of the health care profession in a new role, and our lives have been made so much richer for having had the opportunity to work with this upstanding person. She contributes the services and experience she received at WWRC directly to her success and said: “They made me comfortable and whatever I needed, they had for me ... If I had to, I would go through WWRC again.”



Business Information Technology



Clients get hands-on computer classroom instruction in the Business and Information Technology program.

Meghan McDaniel has bipolar disorder, depression and attention-deficit disorder. For many years she was disheartened by her inability to maintain employment due to her disabilities and past experiences in a learning environment. Megan received an evaluation by our Vocational Evaluation Services in July 2012 and received recommendations to participate in one of our training programs.

In September 2012, she returned to begin her training for a computer support specialist in the Business and Information Technology program. The hands-on component of the classroom instruction she received while at WWRC contributed to her growth and success in the program. Success in the classroom was something she had not experienced before and because of it her self esteem improved tremendously. She received counseling support from her rehabilitation counseling team and guidance and leadership from her Student Internship Program (SIP) instructor and work site, Level 8 Technology in Fishersville. The combination of her hard work, classroom experience and additional supports allowed her to earn her Certificate of Attainment in June 2013.

Meghan's achievements did not stop with her successful completion at WWRC. After graduation, she continued to work at her SIP site in a partially paid position and was later offered a permanent part-time position with Level 8 Technology. Along with a successful job placement, she signed a lease for her own apartment and continued to develop and maintain key friendships she made while at WWRC.

Materials Handling

“Bruce was an outstanding addition to our team. He was a willing and able worker.”

Bruce Washington entered the Materials Handling Training area in October 2012. He previously attended a 10-day evaluation in our Postsecondary Education Rehabilitation Transition (PERT) program. Bruce came to WWRC with limited work experience and documentation stating he had “no vocational skills, along with weak academics that affected his ability to pursue certain career areas.” His disabilities created barriers in communication and likely would require additional support from supervisors and workplace accommodations or modifications.

The Materials Handling Training program prepares students to be able to participate in local business internships.





During his materials handling training at WWRC, Bruce proved to be a good student and successfully completed classroom instruction as well as educational support. He subsequently participated in internships at the Harrisonburg Sears store as well as the Best Buy Distribution Center in Verona. He performed well during his internships and his final evaluation noted, "Bruce was an outstanding addition to our team. He was a willing and able worker." Before completing his materials handling training, he also satisfactorily completed WWRC's Forklift Operator Training and was recommended for pursuing employment using a forklift following graduation. Bruce graduated in February 2013 with his Certificate of Attainment, which is accredited by the Council on Occupational Education. Shortly after leaving WWRC, he was offered a materials mover/stocker position in his home area.

Vocational Training - External Training Option

Danielle Jackson is a successfully employed graduate of the External Training Option (ETO) – Building Interior Cleaning program. Danielle received a vocational evaluation at WWRC and received recommendations for materials handling and housekeeping career areas. Along with these recommendations, staff also thought she could benefit from participating in WWRC's Life Skills Transition Program to give her time to adjust and address some work readiness behaviors to better prepare her for a formal training program.

She successfully completed LSTP and entered into the assessment portion of the materials handling. After she was assessed in that training program and in collaboration with her rehabilitation counseling team, it was determined that the ETO – Building Interior Cleaning assessment was a better fit for Danielle. After a brief assessment, she began training and working with the housekeeping staff at WWRC. She trained for approximately six weeks and then moved to a community site at Augusta Nursing and Rehabilitation Facility in Fishersville.

Danielle used our transportation services daily to get to and from her training site. She was always early or on time, eagerly ready to go to her training site. She greeted her ETO instructor with a smiling face and positive attitude daily.

Throughout her program, Danielle received many additional services to

help her develop good work and communication skills. The Communication Service Department provided speech and language services to assist in developing better relationships with coworkers, customers and peers. This service enabled her to improve working relationships and demonstrate a more confident presence when communicating with others. Her WWRC rehabilitation counselor spent a great deal of time counseling her on many issues, significantly contributing to her personal growth and ability to function on the job and in a social setting. Services were coordinated with medical services and student health related to her medical status. Without these services, she would not have been able to complete her program. A behavioral specialist met with her regularly in the evenings and provided the needed support and guidance to better manage the social setting and residential environment. With these supports, Danielle was better equipped to make decisions in her personal life.

When Danielle graduated from ETO's BIC program, she and her DARS field counselor immediately began focusing on permanent employment. She began working through the Choice Group, which progressed to a job at the Virginia Department of Transportation. Her formal vocational training and wrap-around supports have not only prepared her for gainful employment, but to live independently. She is now living by herself in her own apartment.





Medical Rehabilitation

The Center's Medical Rehabilitation program works with clients so they can return to the workforce.



LK, a recent consumer from Charlottesville, was working full time as an attorney in Richmond and as a part-time professor at the University of Virginia School of Law until he suffered a

stroke in May 2012. He received acute hospitalization at Martha Jefferson Hospital and UVA Medical Center, followed by acute medical rehabilitation at UVA HealthSouth. During that treatment course, he was referred to the DARS to learn about services that could potentially aid in his return to work. Due to the effects of his stroke, it was uncertain if he would be able to return to the demands of either position that he held. LK participated in an intensive seven-week medical rehabilitation program at WWRC and resided in the attendant care unit (Rothrock Hall) where he received physical, occupational and cognitive therapies. He also had a neuropsychology evaluation and a driving evaluation and training while in his program.

When LK was initially admitted to the center, he used a walker with stand-by assistance of another person for safety. He had slow dexterity of one hand, noticed slow processing speed, and difficulties with attention and visual scanning. By the end of his intensive rehabilitation program, he had made strong progress. Although he was not quite back to the level of skills prior to his stroke, LK was able to ambulate moderate distances without the use of any aids, his fine motor coordination had improved in 13 of 14 areas, his visual perception had moderately to significantly improved, and there was strong evidence of improvements in the areas of cognition that were addressed. He passed his driving test and was able to return to driving. He continued

to receive outpatient services at the center for the next several weeks to continue to build on his recently improved skills. LK was able to successfully return to his part-time teaching position at UVA; and later, with guidance from his vocational rehabilitation counselor, took on a reduced level of demands at his law practice.

National Recognition for Career Readiness Certificate

WWRC's received The Career Pathways Partnership Excellence Award, sponsored by Kuder Inc., for the great efforts and success with the Career Readiness Certificate Program (CRC). Only three exemplary partnerships were selected to receive the award at the National Career Pathways Network Conference, held in this year in San Antonio. Applications were scored on program overview, professional development and experience, employer involvement, career guidance and advising, and the results of the program. WWRC was awarded a \$2,000 cash prize plus seven free one-year memberships, recognition at the NCPN luncheon, and a featured session at the conference. WWRC awarded its 500th CRC certificate this fiscal year and boasts an 85 percent pass rate and a 72 percent rehabilitation rate. Feedback from Agency placement staff has consistently noted that consumers with Career Readiness Certificates have a greater chance of getting interviewed and hired. To date, 535 clients of the Center have attained a CRC at a bronze level or higher, an 85 percent pass rate.

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See our video on Career Readiness

<http://bit.ly/1fLMuKx>



500 WWRC STUDENTS HAVE EARNED CAREER READINESS CERTIFICATION!



Barnett Hall Renovation and Re-opening

WWRC celebrated the opening of the newly renovated Barnett Hall dormitory this past year. The results of this endeavor exemplify the commitment to the Center's vision, and in particular, "putting clients first." Client success is WWRC's first priority and the Center takes this responsibility very seriously and provides a "home away from home" for enrolled clients. Barnett Hall's living areas were designed with students in mind. A committee of students provided input into the planning and had a significant impact on the design and layout of the renovations. Examples of their ideas include the large and spacious new lounge and the living areas' suite configuration. WWRC's capital renovation team, under the leadership of Kerr Sloyer, did a spectacular job of closing the project on time and within budget. It delivered not only a modern and up-to-date dorm, but one that is simply beautiful.

Responding to Needs

WWRC was given the opportunity to respond to a specific need of our partners at the DARS. Through communication of one of DARS' business development managers, we learned about a corporate-wide initiative of the Hershey Co. to hire people with disabilities. DARS and WWRC were fortunate to meet with the corporate executives at the Stuarts Draft production facility. Along with the leadership at that production plant, and the collaborative efforts of DARS, WWRC was able to respond with a specialized, comprehensive evaluation for clients that DARS staff identified as appropriate candidates. We extended the offer for a Physical Work Performance Evaluation (PWPE) and a one-day production line assessment in our Materials Handling program. Through the evaluation process at WWRC, we provided credible, packaged information to DARS field staff and Hershey, verifying that recommended clients were appropriate for the apprenticeship program.



Art Program

The Art program, located in WWRC's Recreation Hall, provides the time and space for our clients to use many resources to increase their creativity. The program's goal is to help clients develop self-confidence through artistic expression.

This past year, our Art program clients exhibited their work at numerous locations in the local and regional community, including: City Space on the Downtown Mall in Charlottesville; the 2013 statewide Champions of Disability Awareness event at the University of Richmond; and the DARS office in Fishersville. The Art program at WWRC has become an exciting and progressive series designed to bring out the talents and abilities of our clients. They completed the sports mural located in the Recreation Hall gym area. Also, our clients created more ceiling tiles, sun catchers, a painted bench, painted rocks and a new wood mural in memory of Christy Wagner, a former member of the WWRC family.



Accreditations

CORF – In March 2012, WWRC's Medical Division received full Comprehensive Outpatient Rehabilitation Facility recertification for four years with no deficiencies. This certification will allow WWRC to continue to treat clients and bill health insurance for medically necessary therapy services related to their disabilities.

ACHC – In November 2012, WWRC's Durable Medical Equipment department received full accreditation from the Accreditation Commission for Health Care. This three-year accreditation will allow WWRC to continue to evaluate clients for medical equipment needs and bill health insurance for medically necessary therapy services and purchase of equipment.

COE – November marked 30 years of WWRC's training programs being accredited by the Council of Educational Occupations. The Vocational Training Department is accredited by the COE, an internationally recognized body. The Commission of the COE met in February 2012 to review the reaccreditation of WWRC. The Training Department was granted a six-year accreditation, which lasts until 2017. This reaffirmation denotes that our institution underwent an extensive self-study and team review process, maintains quality programs and meets the standards and conditions for accreditation.

The Art program, located in WWRC's Recreation Hall, provides the time and space for our clients to use many resources to increase their creativity.





Woodrow Wilson Rehabilitation Center Trending Data

Figure 1 - Cases Served 2011-2013

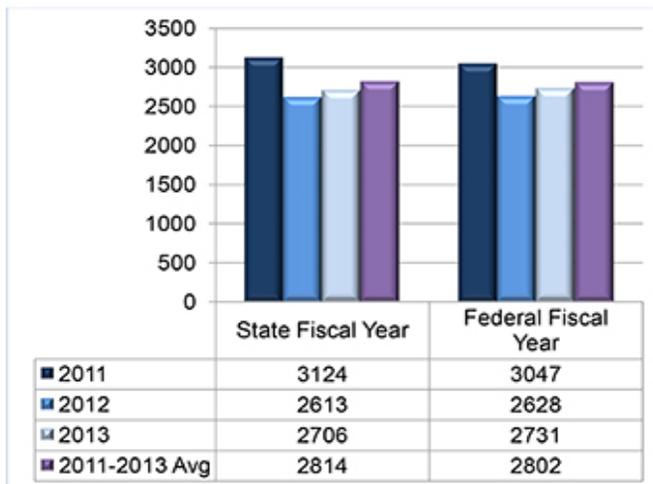


Figure 2 - Average Daily Census, 2011-2013

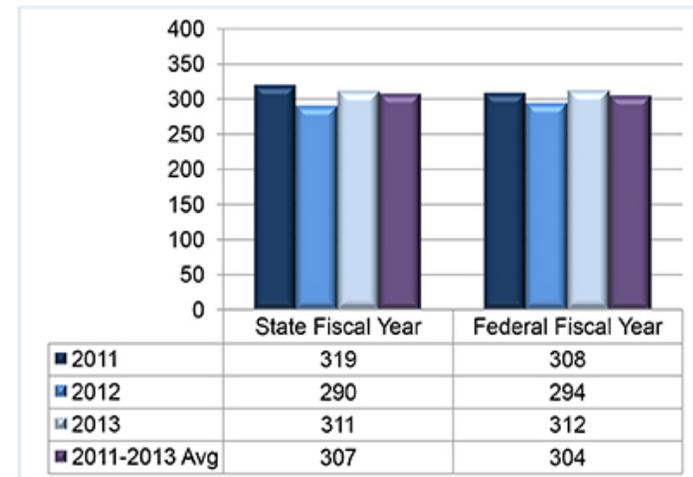
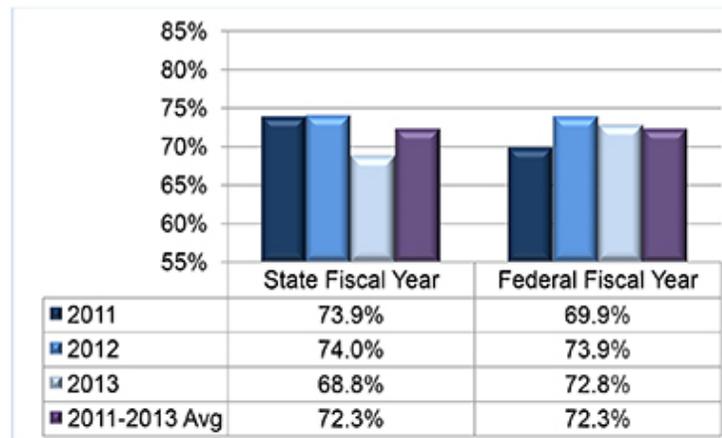


Figure 3 - Training Graduate Rehabilitation (Success) Rate





Number of Consumers Served by WWRC Service Area

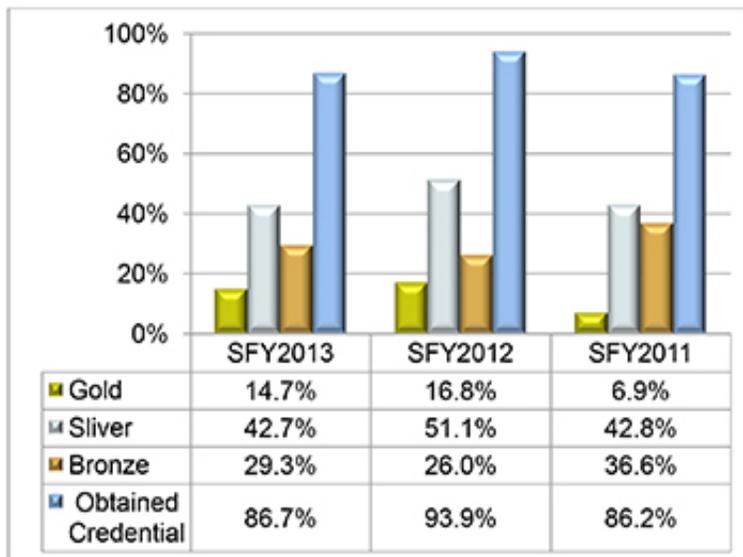
Number of Clients Served By WWRC Service Area	State Fiscal Year				Federal Fiscal Year			
	SFY13	SFY12	SFY11	SFY 2011-2013 Avg.	FFY13	FFY12	FFY11	FFY 2011-2013 Avg.
Vocational Evaluation (VE) Total	1061	1013	1071	1048	1078	1009	1079	1055
VE (Non-PERT)	588	558	582	576	576	542	617	578
PERT	452	440	468	453	476	447	441	455
PERT Transition Academy	21	15	21	19	26	21	21	23
Vocational Training - Fully Enrolled	421	397	415	411	424	398	395	406
LSTP (9-week program)	415	399	358	391	414	398	373	395
Medical Rehab Services	1415	1368	1826	1536	1417	1409	1729	1518
Primary Medical Rehab Services	911	902	1310	1041	895	909	1218	1007

WWRC Vocational Training Data by Training Service Area State Fiscal Years 2010-2012

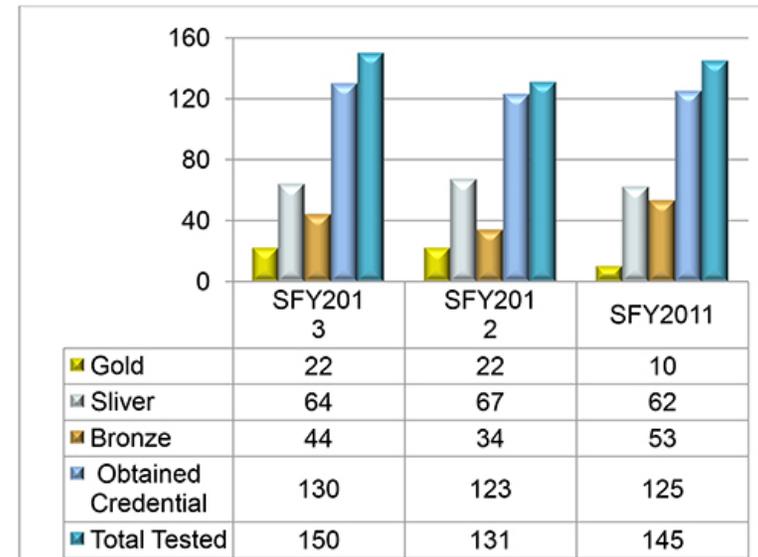
Vocational Training Data	Auto Mechanics	Building Trades	External Training Option	Food Service	Health Occupations	Materials Handling	Business & Information Technology	Total
Training Graduates	28	38	160	86	72	142	90	616
Training Program Success Rate	59.6%	67.9%	63.5%	84.3%	97.3%	74.3%	79.6%	73.8%
Graduate Rehabilitation (Success) Rate	80.8%	60.7%	84.4%	82.2%	80.0%	82.1%	54.0%	77.8%
Graduate Successfully Closed in Employment	21	17	114	60	48	101	34	395
Average Hourly Wage (Graduates)	\$8.49	\$9.50	\$8.81	\$8.21	\$9.41	\$9.17	\$9.49	\$8.96
Percent Graduates Employed in Position related to Training	66.7%	41.2%	59.6%	76.7%	85.4%	66.3%	50.0%	65.8%

Career Readiness Certificate (CRC)

CRC – Percent Obtaining Credential



CRC – Number Obtaining Credential



Notes about the data:

- PERT = Postsecondary Rehabilitation Transition Program.
- LSTP = Life Skills Transition Program.
- Numbers for Medical Rehabilitation Services are based on the number of consumers that received a medical rehab service and include vocational consumers that received an ancillary service.
- Numbers for Primary Medical Rehabilitation Services include consumers served in a medical rehabilitation program (Occupational Therapy, Physical Therapy, Speech-Language Therapy, Driving, Assistive Technology, Audiology, Rehabilitation Medicine, Neuropsychology and Behavioral Health).
- Rehabilitation Rate ("rehab rate") represents the number of successful closures where a consumer obtained employment, divided by the total number of consumers closed. The training graduate rehabilitation rate (Figure 3) is based on any training graduate since July 1, 2005, that is closed by the Division of Rehabilitation Services during a given State Fiscal Year.
- Vocational Evaluation has three classifications of clients: 1) clients referred to as "adults" (or Non-PERT); 2) PERT clients; 3) PERT clients attending a three-day Transition Academy.
- Data is available in text format upon request.



WWRC Foundation Annual Report

In 2012-13, public support of the [WWRC Foundation](#) enhanced services for WWRC clients and employees with more than \$176,725 raised in gifts and grants. The Foundation's Board of Directors raised \$54,974.65 in monetary gifts. The Board personally committed \$10,000 in financial support to the WWRC Foundation annual fund. Special events in which the Board participated raised \$18,140. A forklift and electric pallet jack valued at \$8,900 were donated by local area businesses.

Grants	\$54,710.00	40.1%
Gift-Individuals, Corporations, Board	\$54,974.65	40.2%
Special Events	\$18,140.86	13.2%
Forklift and Electric Pallet Jack (authorized in-kind)	\$8,900.00	6.5%
TOTAL RAISED	\$136,725.51	100%

Grants - \$54,710

Dominion Public Relations
 Dominion Transportation
 Target
 Neilsen
 The Christopher & Dana Reeve Foundation
 Jessie Ball duPont Grant for Case Study
 Community Foundation – Student Transportation

Special Events - \$18,140

Bluegrass & BBQ fundraiser
 Gun raffle
 Brett Leake inspirational talk
 Bubbles & Bowling
 Cornhole tournament
 Gun/Bow raffle
 Car show
 Grace Race/Pancake breakfast

Forklift and Electric Pallet Jack - \$8,900

Dominion Virginia Power donated a forklift to supplement the Forklift Operator Training program. The students in the forklift program named the forklift the "Dominionator."

Jessie Ball duPont Grant - \$40,000

The Foundation also received a \$40,000 operating grant from the Jessie Ball duPont Fund, which continues to fund the Foundation's staff through a three-year grant totaling \$120,000.

Gifts to the WWRC Foundation in 2012-13 provided clients and employees of WWRC the following:

- More than \$53,000 in durable medical equipment to be disbursed to WWRC clients.
- A greenhouse, which was purchased through a major donation from Aladdin Food Service and other nursery and greenhouse businesses, and erected by volunteers from Dominion.
- A new driver training vehicle donated to WWRC to meet the growing demand of the Center's Driver Training program.
- Cash awards for outstanding students in the WWRC Vocational Training program – graduation ceremony.
- Support for WWRC staff retreats and nurses training.
- Funded a speaker for WWRC staff meeting and student employer Champion event.
- Publication of the WWRC Blueprint and Annual Report.
- Enhanced students activities through support of programs such as Wheelin' Sportsmen deer hunt, arts, music, library supplies and recreational opportunities.





WE PRESERVE
LEADERSHIP
ACCOUNTABILITY
WITH THE HIGHEST
LEVEL OF ETHICS AS WE
BUILD AND MAINTAIN
ACCOMPLISHMENTS,
POSITIVE RELATIONSHIPS
AND TRUST IN OUR
SERVICE TO OUR CLIENTS,
OUR AGENCY STAFF
AND EACH OTHER.

WWRC Foundation 2013 Board of Directors

- Emmett W. Toms, Jr., president – Dominion Virginia Power
- Thomas Jorgensen, vice president – Bradford Company
- G. Leonard Pittman, Jr., secretary – Union First Market Bank
- Kathy S. Jencks, treasurer – First Citizens Bank
- Jeffrey Adams – Wharton, Aldhizer & Weaver
- Pamela Cobler – Ms. Wheelchair Virginia
- Wendell L. Coleman, ex-officio - WWRC
- Harry Harding – University of Virginia Batten School of Leadership and Public Policy
- Janet E. Harvey – Walt Learning
- Thomas A. Matherly – Matherly CPA
- Kim Metje – Evergreen Marketing
- Cindy Roberts – Department for Aging and Rehabilitative Services
- James A. Rothrock, ex-officio – Commissioner, Department for Aging and Rehabilitative Services
- Theresa Sheridan – Hershey Co.
- Richard L. Sizemore, ex-officio – Director, WWRC
- David D. Snyder – G4S Secure Solutions
- Michelle Taylor Ruebush – Stellar One Bank

Staff

Martha Brooks, administrative assistant – WWRC Foundation